

**Electricity Facts Label (EFL)**  
**Reliant Energy Retail Services, LLC**  
**Reliant Business Power Plus 36 plan**  
**AEP Texas Central service area**  
**Date: 09/01/2026**

**Electricity price**

|                        |          |          |          |
|------------------------|----------|----------|----------|
| Average monthly use:   | 1500 kWh | 2500 kWh | 3500 kWh |
| Average price per kWh: |          |          |          |
| Non-Demand Meters      | 14.3¢    | 14.1¢    | 14.1¢    |
| Demand Meters          | 16.8¢    | 15.9¢    | 15.9¢    |

This price disclosure is an example based on average monthly kWh usage for non-demand meters, and for demand meters the estimated billing also assumes a 30% load factor. The price disclosure is an estimate, and the average price you pay will vary based on your actual usage and demand. The actual price you will pay during the Contract Term is the sum of the following components as applicable.

\*\* Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC. TDU Pass Through Charges include all recurring charges from TDU passed through without mark-up and may include an Income Tax Refund Rider (ITR) The ITR refund amount varies based on usage.

1. Energy Charge of 9.4¢ per kWh per billing cycle;
2. Base Charge of \$0.00 per billing cycle per ESID; and
3. Transmission and Distribution Service Provider charges (TDSP Pass-Through Charges). TDSP Pass-Through Charges for delivering electricity, including any Demand Charges, will be passed through without markup.

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

|                                                                              |                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type of Product                                                              | Fixed Rate                                                                                                                                                                                                                                                                                                                                          |
| Contract Term                                                                | 36 Months                                                                                                                                                                                                                                                                                                                                           |
| Do I have a termination fee or any fees associated with terminating service? | Yes. The cancellation fee is equal to 3 times the sum of the Energy Charge, Base Charge if applicable, and TDSP Pass-Through charges on the invoice prior to the final invoice. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.        |
| Can my price change during the contract period?                              | Yes                                                                                                                                                                                                                                                                                                                                                 |
| If my price can change, how will it change and by how much?                  | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
| What other fees may I be charged?                                            | For other fees, please reference these paragraphs in the Terms of Service.<br>Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options                                                                                                                                                                   |
| Is this a pre-pay or pay in advance product?                                 | No                                                                                                                                                                                                                                                                                                                                                  |
| Does REP purchase excess distributed renewable generation?                   | Yes                                                                                                                                                                                                                                                                                                                                                 |
| Renewable Content                                                            | This product is 22% renewable.                                                                                                                                                                                                                                                                                                                      |
| What is the statewide average for renewable content?                         | The statewide average for renewable content is 37%.                                                                                                                                                                                                                                                                                                 |

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