Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Solar Payback Plus 12 plan
Lubbock Power & Light service area
Date:11/01/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	23.4¢	20.2¢	18.5¢

This price disclosure is based on the following components:

Base Charge: $29.95 per billing cycle
Energy Charge: 10.9¢ per kWh
Lubbock Power & Light Delivery Charges: $2.50 per billing cycle and 6.0080¢ per kWh

TDU Delivery Charges include all recurring charges from TDU passed through without mark-up.
This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

You will receive a Credit on your bill for the excess energy delivered by your eligible renewable energy system to the grid over a monthly billing cycle.

The credit amount cannot be applied against TDSP Delivery Charges, monthly base charge, applicable taxes and fees or other charges (such as late fees, special meter reading fees, and fees related to disconnection of service).

To participate in the Credit component of this product, you must (i) have an interconnection agreement in place with your TDSP to connect your renewable energy system to the power grid; and (ii) have a meter installed by your TDSP that separately measures the in-flow and out-flow of electricity to and from your home (your TDSP may assess a charge for this meter, which would be passed through to you on your Reliant bill).

Other Key Terms and questions

Solar Grid Credit: 7.9¢ per kWh

You will receive a Solar Grid Credit on your bill for the excess energy delivered by your eligible renewable energy system to the grid over a monthly billing cycle. The credit amount will be determined by multiplying

(a) the Solar Grid Credit per kWh listed above by (b) the out-flow kWh quantity of excess energy reported by the TDSP over the applicable monthly billing cycle.

The credit amount cannot be applied against TDSP Delivery Charges, monthly base charge, applicable taxes and fees or other charges (such as late fees, special meter reading fees, and fees related to disconnection of service).

To participate in the Credit component of this product, you must (i) have an interconnection agreement in place with your TDSP to connect your renewable energy system to the power grid; and (ii) have a meter installed by your TDSP that separately measures the in-flow and out-flow of electricity to and from your home (your TDSP may assess a charge for this meter, which would be passed through to you on your Reliant bill).
See the Terms of Service for additional details for customers enrolled on a renewable energy sell back

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing and Payment Options
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Payback product.
	Renewable Content	This product is 22% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 37%.
	Reliant, PO Box 3765, Houston, TX, 77253 www.reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	