Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Truly Free Weekends 12 plan
AEP Texas North service area
Date: 09/30/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	19.4 ¢	19.0 ¢	18.9 ¢

Average price calculation is based on consumption profile over 12 months of 32% of consumption on weekends as defined below*.

This price disclosure is based on the following prices:

Base Charge	$0.00	per billing cycle
AEP Texas North Monthly Delivery Charges	$3.24	per billing cycle
Weekday Energy Charge	21.9616¢	per kWh
AEP Texas North Weekday Delivery Charges	5.5751¢	per kWh
Weekend Energy Charge	$0.00	per kWh*
AEP Texas North Weekend Delivery Charges	$0.00	

AEP Texas North Delivery Charges include all recurring charges from AEP Texas North passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage.
Your transmission and distribution service provider is AEP Texas North.

*There is no charge applied to usage from 8:00 PM Friday to 12:00AM Monday.

Your average price per kWh each month is determined by using the energy charge above and the predetermined formula.

Price per kWh = (Base Charge + (Monthly billed weekday kWh usage x Weekday Energy Charge) + (Monthly billed weekend kWh usage x Weekend Energy Charge) + (AEP Texas North Delivery Charges))/ Monthly billed kWh usage

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage.

In the event Reliant receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Reliant may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Reliant, an energy charge of 68% of the Weekday Energy Charge will be applied to the usage difference between the monthly meter read and monthly total of the actual or estimated interval data.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes, but only in the limited circumstances described below
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing and Payment Options
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Payback product.
	Renewable Content	This product is 22% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is: 37%.
	Reliant, PO Box 3765, Houston, TX, 77253 www.reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	