Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Conservation℠ 12 plan
AEP Texas Central service area
Date: 09/30/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	17.5 ¢	16.7 ¢	17.3 ¢

This price disclosure is based on the following components:

Base Charge: $5.00 per billing cycle

Energy Charge: (0 to 1000 kWh) 10.2107¢ per kWh

Energy Charge: (> 1000 kWh) 12.2107¢ per kWh

AEP Texas Central Delivery Charges: $3.24 per billing cycle and 5.6898 ¢ per kWh

TDU Delivery Charges include all recurring charges from TDU passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage.
This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

** Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing and Payment Options
Is this a pre-pay or pay in advance product?	No
Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Payback product.
Renewable Content	This product is 22% renewable.
What is the statewide average for renewable content?	The statewide average for renewable content is 37 %.

Reliant, PO Box 3765, Houston, TX, 77253
www.reliant.com, e-mail: service@reliant.com,
phone: 1-866-RELIANT, 24 hours a day / 7 days a week
PUCT Certificate Number #10007