Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Solar Payback Match 36 plan
CenterPoint Energy service area
Date: 09/30/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	24.4 ¢	22.9 ¢	22.1 ¢

This price disclosure is based on the following components:

Base Charge:	$9.99	per billing cycle
Energy Charge:	14.8662¢	per kWh
CenterPoint Energy Delivery Charges:	$4.90 per billing cycle and 6.5333¢ per kWh	

TDU Delivery Charges include all recurring charges passed through without mark-up.
This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDSP Delivery Charges. Average prices per kWh listed above do not include credits for excess distributed renewable generation.

Other Key Terms and questions

See Terms of Service for a full listing of fees, deposit policy, and other terms.

You will receive a Solar Grid Credit on your bill for the excess energy delivered by your eligible renewable energy system to the grid over a monthly billing cycle.

The credit amount will be calculated using 15-minute interval data over the applicable monthly billing cycle. For each 15-minute interval data read, the credit amount will be determined by multiplying (a) the out-flow kWh quantity of excess energy reported by the TDSP over the applicable 15-minute interval by (b) the corresponding Electric Reliability Council of Texas (ERCOT) 15-minute Real-Time Settlement Point Price (RTSPP) in dollars per kWh for your applicable Load Zone. If the RTSPP is less than zero for a given 15-minute interval, the credit amount will be zero for that interval. The total credit amount applied to your bill will be the sum of the credit amounts calculated for each 15-minute interval data read over the applicable monthly billing cycle.

You can find your applicable Load Zone by visiting Reliant's Solar Payback Match program page at https://reliant.com/en/residential/electricity/renewable-energy/solar/solarmatch. The ERCOT 15-minute RTSPP for each Load Zone are available at: http://www.ercot.com/content/cdr/html/real_time_spp

In the event Reliant receives incomplete interval data from your TDSP, Reliant may estimate your out-flow kWh for missing periods based on the monthly meter read reported by the TDSP. When there is a difference in out-flow kWh between the monthly meter read and the monthly total of the interval data, the difference will be allocated over missing intervals and the estimated out-flow kWh will be used to calculate credit amounts applied to your bill.

See the Terms of Service for additional details for customers enrolled on a renewable energy sell back product.

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	36 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. $395. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing and Payment Options
	Is this a pre-pay or pay in advance product?	No
	Does Reliant Energy Retail Services, LLC purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Payback product.
	Renewable Content	This product is 100% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 37%.
	Reliant, PO Box 3765, Houston, TX, 77253 www.reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007	